

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 09<sup>th</sup> day of October 2018**

**C.G.No:78/2018-19/Guntur Circle**

**Present**

Sri. A. Jagadeesh Chandra Rao  
Sri. A. Sreenivasulu Reddy  
Sri. D. Subba Rao  
Sri. Dr. R. Surendra Kumar

Chairperson  
Member (Finance)  
Member (Technical)  
Independent Member

**Between**

M.Srinivasa Reddy & Others  
Anupalem,  
Rajupalem,  
Guntur -Dist

Complainant

**AND**

1. AE/Rajupalem  
2. ADE/Piduguralla  
3. DE/Macherla

Respondents

\*\*\*\*\*

**ORDER**

1. Complainant filed a petition before the Forum regarding Delay in releasing of AGL Services.
2. Respondent No: 1, 2 and 3 in their joint written submission to the Forum submitted that the work of releasing of services to the complainant was completed by the Respondents on 20.08.2018 in all aspects.
3. Complainant expressed his satisfaction when he was contacted over phone by the Forum on 14.09.2018 at 05.00 PM .
4. Since the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed off in favour of the complainant.

  
**DISPATCHED**  
DATE 15/10

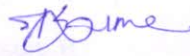
C.G.No:78/2018-19/Guntur Circle

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 09<sup>th</sup> October 2018.

Sd/- Member (Finance)      Sd/- Member (Technical)      Sd/- Independent Member      Sd/- Chairperson

Forwarded By Orders



Secretary to the Forum

To  
The Complainant  
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.